

250725 (182) FOI Correspondence

From: [Freedom of Information](#)
To: [REDACTED]
Cc: [Freedom of Information](#)
Subject: FOI Request
Date: 24 July 2025 09:28:17
Attachments: [REDACTED]

Dear [REDACTED]

Thank you for your Freedom of Information request of 2 July 2025. We are responding to you under the Freedom of Information (Scotland) Act 2002 [FOISA].

FOI REQUEST (2 July 2025)

Please send me the transcript of the enquiry I made to [REDACTED] & SOSE via the Client Hub at the beginning of June.

CLARIFICATION (received 3 July 2025)

Request: Please clarify what you mean by '*transcript*' for example do you mean emails to SOSE.

Response: I made an enquiry via the Client Hub on your website at the beginning of June. The information I would like is that enquiry.

RESPONSE

Please find the following in attached **Appendix A**:

- Your enquiry to SOSE Client Hub on 29 May 2025
- SOSE response on 2 June 2025

Some of the information has been redacted under Section 38(1)(b) of FOISA as the information constitutes personal data and to disclose it would contravene one or more of the data protection principles. This exemption is not subject to the public interest test.

You have the right to request a review of the way in which this request has been processed. Should you wish to exercise this right, you will need to contact us within 40 working days of receipt of this email.

If you remain dissatisfied on completion of the review, you have the right to appeal to the Office of the Scottish Information Commissioner and thereafter to the Court of Session on a point of law only:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews

Fife

KY16 9DS

Telephone: 01334 464610

www.foi.scot

or for online appeals:

www.foi.scot/appeal

Regards,

SOSE Corporate Relations Team

FOI@sose.scot



www.southofscotlandenterprise.com

APPENDIX A

From: [REDACTED]

Sent: 29 May 2025 14:31

To: ClientHub [REDACTED]

Subject: SOSE Website - Staff Contact Form for: [REDACTED]

Contact Name: [REDACTED]

Name: [REDACTED]

Company Address: [REDACTED]

Email Address: [REDACTED]

Telephone: [REDACTED]

Message: Dear [REDACTED], I wondered if might be possible to meet to give you an update on our current situation with Tweeddale Youth Action/Food Punks and also we'd like to discuss whether SOSE can help with an idea we have for the future. Kind regards [REDACTED]

Google Recaptcha Validated: yes

From: [REDACTED]
To: [REDACTED]
Subject: SOSE Enquiry
Date: 02 June 2025 16:07:27
Attachments: [REDACTED]

Hi [REDACTED]

Thank you for your recent enquiry which [REDACTED] has passed on to the Client Hub for this to be logged. Unfortunately, as you are not a named contact with Tweeddale Youth Action (TYA) and not a member of the Board of Directors we are unable to discuss any work connected to TYA. Please route any ideas through the management channels within TYA initially.

However, if your idea is independent to TYA, then please do let us know. To help us to get you to the correct team within SOSE, it would be helpful if you could give us an outline of your idea and the support you are looking for. Do you have any electronic documents of plans or similar that you could share with us?

Look forward to hearing from you.

Many thanks

[REDACTED]
Business Assistant

Telephone: [REDACTED]

Email: [REDACTED]



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